

1 Standard Court  
Park Row  
Nottingham  
NG1 6GN

03 September 2020

NHS Number

**To all patients registered at Bull Farm Surgery**

Dear Patient

As a patient of Bull Farm Surgery, we are writing to let you know of changes at your practice which will take effect from Friday 2<sup>nd</sup> October 2020.

We are transferring your registration to a new provider called Oakwood Surgery, which will be operating from the same premises at Bull Farm.

This is following a decision by the current provider of Bull Farm Surgery to terminate their current contract with NHS Nottingham and Nottinghamshire Clinical Commissioning Group.

Oakwood Surgery will be moving in to **Bull Farm Primary Care Resource Centre, Concorde Way, Millenium Business Park, Mansfield, NG19 7JZ**, and will be providing services from the same building. You do not need to take any action as you will be automatically transferred to the new Oakwood Surgery branch site on 2<sup>nd</sup> October 2020.

This change means that from 2<sup>nd</sup> October you will also have the choice to have your GP appointments at Oakwood Surgery as well as Bull Farm Surgery, if you wish. Oakwood Surgery is based on Church Street, Mansfield Woodhouse, Nottinghamshire, NG19 8BL. For more information on the surgery, you can visit their website:

<https://www.oakwoodsurgery.co.uk/Contact>

You will be aware that the health system is focused on responding to the Coronavirus Pandemic and as a result General Practice is operating slightly differently to prioritise patient safety. The decision to transfer you to Oakwood Surgery has been made to ensure this process is as seamless as possible for you.

If, however, you would prefer to register with an alternative practice you are still able to do this. Please wait until after 7<sup>th</sup> October before registering with an alternative practice to allow the transfer process to complete in its entirety. Please also be aware that due to coronavirus practices are unable to register new patients face to face so please wait until it is safe if you choose to register with an alternative practice. Details of practices near you can be found on NHS Choices at [www.nhs.uk](http://www.nhs.uk).

If you have any symptoms, you are worried about or need medical help, please continue to contact your practice to obtain the help you need during this time. The Bull Farm Surgery current provider is still offering online and telephone consultations until Thursday 1<sup>st</sup> October 2020. You will be able to seek help from Oakwood Surgery from Friday 2<sup>nd</sup> October. Alternatively, patients can call NHS 111 for advice or visit NHS 111 online for Coronavirus advice.



## **Nottingham and Nottinghamshire**

Clinical Commissioning Group

If you have any queries in the meantime, please contact the CCG Patient Experience Team on 0115 883 9570 or email [ncccg.patientexperience@nhs.net](mailto:ncccg.patientexperience@nhs.net).

Yours sincerely

**Joe Lunn**  
**Associate Director of Primary Care**  
**NHS Nottingham and Nottinghamshire CCG**